

# CARTA DELLE PARI OPPORTUNITA'

22/02/2021 PRESENTAZIONE SODALITAS

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Bureau Veritas Italia has advanced a number of different initiatives to deal with the Covid-19 emergency. In a short time the company has prepared all the tools necessary to work in the best way even from home. In this particular situation, BV implemented the ability to work in **smartworking** in a very short time.



Through Microsoft Office **Sharepoint**, Bureau Veritas Italia was able to organize and communicate organically with all his employees. All the initiatives were sponsored with the name *#DistantiMaVicini* 

In addition, Bureau Veritas was able to implement a large number of online courses on the digital learning **MyLearning** portal, allowing all employees to improve/develop their managerial and technical skills.



#### Bacheca Iniziative Utili / Useful Initiatives Board:

In a single Sharepoint page we collected the main free initiatives that allowed employees to better experience this critical situation.

Everything was organized in three categories:

- Useful initiatives
- Psychological Support
- Personal Development

Almost 200 users took part on some of these initiatives

### #DistantiMaVicini | Bacheca iniziative utili



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Human Resources



#### **Bacheca Iniziative Utili:**

**Useful Initiatives** - A set of opportunities to make life at home more comfortable and easier. These include a list of free services for all, a list of activities that promote home delivery, museums and free books freely available to anyone.

Psychological Support - A range of psychological support possibilities available to anyone (video, training, handbook and call center).
Personal Development - Courses, webinars, everything that can be useful to invest time in quarantine to improve on a personal and professional level



ato Ministero per l'Innovazione Tecnologica e la Digitalizzazione per l'emergenza Coronav itive avanzate da imprese e associazioni per venire incontro alle necessità dei cittadini in q scoprire varie tipologie di servizi gratuiti o scontati.



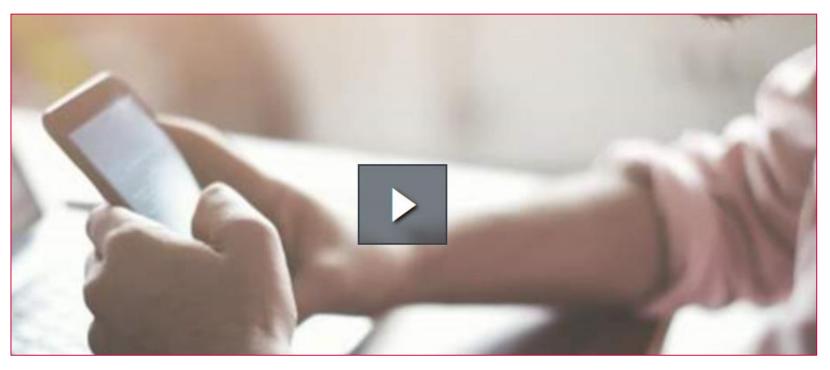
#### My New Office Challenge:

this situation outlines a new workplace, a new environment

where to carry on the business goals.

For this reason and to make feel people closer, we invited Bureau Veritas employee,

to send us a photo of their home office and their new "colleagues". Then we created a video with all the photos and shared it with all.





#### **Pillole Antistress / Antistress Pills:**

An hour and a half, every week, via webinar with a psychologist. The objective is to reflect and work on the main issues related to the stress management and mindfulness with practical exercises to support (ex: exercise of breathing)

#### Yoga: Respiro e Movimento / Yoga: Breath and Movement

Two hours of yoga online, every week, to practice together with other colleagues and guided by a dedicated teacher. Breath, well-being and movement, focusing on letting go of the difficulties of the day and on yourself.





#### **#Backtowork Challenge**

In order to accompany our population in the return to our office and in order to speak about security behaviors we invited our employees to take part in a new challenge:

we ask them to send us pictures about their 'backtowork' showing us how their business has changed, the HSE procedures put in place and their return to the office, after the Coronavirus emergency.

Then we created a new video to celebrate in a positive way this moment.

#### **Survey: Remote Working**

We implemented a survey on the remote working in order to understand how our employees lived this experience and to understand areas of improvement considering the launch of the Smartworking next year. We also asked them in which way we could support them in their back to work. Then we return the results to all our population and structure an action plan on the basis of the answers.



#### Webinar: Digital Collaboration

This period has changed the way we work, to make meetings with colleagues and to interact with us. However, we immediately showed that we are ready and able to adapt to the new situation and continue to work with the quality that distinguishes us. Now we want to look forward. Knowing how to collaborate, sharing information with colleagues from your team or from other teams remotely, is a skill that needs to be trained and that will increasingly make the difference in achieving results!

### For this reason we organized some interactive webinar sessions on this topic involving all the employees

#### Webinar: OneDrive

Deepening the knowledge of new digital devices was necessary to better face this period away from the offices. OneDrive is one of our fundamental systems, with a dedicated webinar we addressed the topic by supporting each colleague in his new digital work, focusing on the sharing of files and the opportunity to digital collaborate





#### **BV GROUP:**

The entire Bureau Veritas group put in place a series of useful policies at international level to be able to better manage the COVID-19 emergency.

Everything is shared on the international page of BV, managed and organized by the group's human resources. The goal is not only to support managers but also every single employee, in his work and personal universe. In this way, each local HR office can share useful initiatives with colleagues from overseas offices, to be adapted and modified.

